

The Communicator

AN INFORMATIONAL NEWSLETTER FOR MEMBERS OF RTC

INSTANT GIGAFICATION

RTC Launches Some of the Fastest Internet in the Nation!



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RTC WILL BE CLOSED

- November 11 – Veterans Day
- November 26 – Thanksgiving Day

ARE YOU LOOKING FOR A NEW CAREER OPPORTUNITY?

RTC is experiencing exciting growth, and this growth leads to career opportunities in a variety of areas. We're always looking for hard-working and talented individuals to join our team.

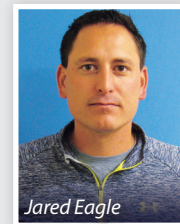
To inquire about current employment openings, please contact RTC's Human Resources Department at 888.862.3115 or visit <http://www.RTC.coop/about/employment/>.

RTC is an equal opportunity employer and provider.

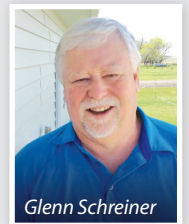
Membership Elects Two New Directors to RTC Board

• • •

RTC held their 64th Annual Meeting on Thursday, June 18 at the Parshall High School. Approximately 625 people attended the event.



Jared Eagle



Glenn Schreiner

The meal was catered by Kyle's Katering of Garrison. The meeting began with RTC employees Carl Brunzell and Daryl Johnson presenting the colors and Hunter Andes of Plaza providing the drum roll. Yuki Johnson of Parshall sang the National Anthem and Pastor Alan Hathaway of the Garrison Church of God gave the invocation.

The election of Directors was held during the meeting. Glenn Schreiner was elected to District 5 (Douglas, Makoti, Max, Roseglen, Ryder) by unanimous ballot. Jared Eagle and Duane Estvold were candidates for District 2A (Mandaree, New Town, Ross). Jared Eagle was elected by paper ballot.

President Jeanette Hoff, CEO/General Manager Shane Hart and Financial Manager David Aamot provided reports. RTC's 2015 scholarship winners were recognized. Financial Manager Aamot and Utility Technician Carl Brunzell received awards for their 25 years of service to RTC. Retirees were presented with plaques including Accounting Assistant Nancy Vorwerk (34 years of service), CEO/General Manager Royce Aslakson (28 years of service), Administrative Assistant Denese Westgard (27 years of service), District 5 Director Hilman Anderson (27 years of service) and District 2A Director Dennis Heer (nine years of service). Retiring CEO/General Manager Aslakson gave a farewell speech after his eight grandchildren surprised him by singing a few songs.

Prizes were given away throughout the meeting with grand prizes drawn for at the end of the meeting. Natasha Roberts of the Max exchange won the Kindle Fire, Sandra Rue of the Plaza exchange won a year of free local phone service and Greg Christianson of the Spencer exchange won the flat screen TV.



RTC Launches Gigabit Internet Speed

RTC is proud to announce that we've launched Gigabit Internet, giving portions of our service area access to some of the fastest Internet in the nation! Only three percent of the U.S. population has access to speeds of 1 Gig, and we're pleased to offer it to many of our customers. (How much faster is a Gig? Use the tool at rtc.coop/internet/speed to find out.)

In addition to Gigabit Internet, RTC has also launched other new Internet speeds including 100 Meg, 250 Meg, and 500 Meg. All of these new packages offer the same high upload and download speeds, instantly sending and receiving information has never been easier.

Marketing Manager Kristin Jaeger notes, "We've seen a lot of interest in Gigabit Internet along with the other new speeds, partly because customers receive the same speed for uploading and downloading. Not all providers offer symmetrical speeds—for many, upload speeds are much slower. RTC is proud to provide some of the fastest Internet speeds in the nation."

RTC's goal is to provide Gigabit Internet to as many customers as possible, and our coverage area will expand as we continue deploying our fiber buildout and upgrading our network.

To find out if Gigabit Internet is available in your area, or for more information, call 888.862.3115 today to speak with an RTC representative.

CHOOSE A NEW FASTER INTERNET SPEED!

1 Gig x 1 Gig (1,000 Meg)

For the Power Users! Work with advanced hosting platforms, enterprise applications and other tools. Play and share games through online gaming centers.

- Residential: \$149.95*/month
- Business: \$299.95*/month

Up to 500 Meg x 500 Meg

Work from the comfort of your home, including video-conferencing and large data transfers.

- Residential: \$99.95*/month
- Business: \$199.95*/month

Up to 250 Meg x 250 Meg

Stream multiple HD movies and television at the same time. Boost your online gaming advantage with reliable connectivity.

- Residential: \$79.95*/month
- Business: \$149.95*/month

Up to 100 Meg x 100 Meg

Connect multiple devices within your home. Stream HD movies and television using Netflix, Hulu, Amazon Instant Video and other content streaming services.

- Residential: \$54.95*/month
- Business: \$99.95*/month

Sign up for 100 Meg or higher Internet now and get three months of a faster speed at the same price as your current speed. Call 888.862.3115 today.

*Fees do not include County, State and Federal charges or taxes. Activation fees may apply. Speeds limited in some areas. Offer subject to change.



RTC

EMPLOYEE NEWS

RTC welcomes the following new employees:

Justine Homiston

Purchasing Agent – Watford City

Diana Pokrzywinski

Account Executive – Watford City

Chase Renner

Combination Tech – Watford City

Jonathan Samuelson

Data Network Tech

Jacob Smith

Fiber Splicer – Watford City

Eric Thompson

Combination Tech – New Town

Billie Trickey

Cable Locator – Watford City

Kallie Van De Venter

Marketing Rep

RTC is happy to announce the following promotion:

Joy Ruud

Purchasing Agent Coordinator

ARE YOU GETTING OUR MONTHLY ENEWSLETTER?

To help our customers stay updated on Internet-related topics, RTC sends out a free month eNewsletter. It includes warnings about scams and computer viruses, fun videos, inspiring websites and Pinterest pins, social media tips, and more. If you're not receiving our eNewsletter in your inbox, you can subscribe by emailing rtc@rtc.coop.



Gina Blunck receives the Exceptional Employee Award from Shane Hart, CEO/General Manager.

Blunck Receives Exceptional Employee Award

• • •
Gena Blunck, Customer Service Representative, is the recipient of the Reservation Telephone Cooperative (RTC) *Exceptional Employee Award* for the second quarter of 2015.

RTC Customer Service Manager Lisa Schenfisch says, “Gena is very knowledgeable when it comes to her job and she learns fast and retains what she learns. She is always willing to take on extra projects to help out where needed. She is definitely an asset to our customer service department!”

Gena started at RTC in September of 2010. Her job duties include taking calls from customers when they are having trouble with any of their RTC services, troubleshooting over the phone with the customers, and dispatching technicians to fix the trouble. Gena also works with the county 911 coordinators.

She and her husband Bob and their son Terran reside in Parshall.

The *Exceptional Employee Award* was developed to recognize RTC employees who go above and beyond the call of duty. Nominations are made by fellow employees and it is awarded to a deserving RTC employee quarterly.



RTC Survey Scam Alert

RTC customers are reporting online screen pop-ups that fraudulently offer a survey, supposedly from Reservation Telephone Cooperative. **THIS IS A SCAM!** The pop-up says there are several prizes to choose from and asks for a credit card number. This survey is NOT from RTC and you should NOT enter your credit card number.

There are many cybercriminals out there these days, so it's important to stay informed.

You need to remain on the lookout for other online scams. In the past, our customers have received emails, appearing to be sent from RTC, which asked them to change their account password and reply with their username, current password, and date of

birth. Once again, these emails were not sent by RTC and were part of a scam. We suggest you never share your private information in response to an unsolicited email unless you are positive you know the sender is legitimate.

RTC customers have also received calls and emails from someone claiming to be from Microsoft or another large technology company. In these scams, they offer to help solve your computer problems or sell you a software license, but instead they cause computers problems and take your money.

There are many cybercriminals out there these days, so it's important to stay informed. Visit <http://www.scamawareness.org/> to learn more about common scams and get tips to protect yourself.

PLEASE DONATE TO WARM HANDS & WARM HEARTS

One of the key values of RTC is to support our local communities. When we all pitch in, through programs like Warm Hands & Warm Hearts, great things happen.

Warm Hands & Warm Hearts collects donated hats, mittens and gloves for children in need at local elementary schools. RTC distributes the items when the weather is the coldest and the need is greatest.

Items can be dropped off at the following locations starting November 2, 2015 and will be collected through January 4, 2016:

- RTC Headquarters in Parshall
- RTC New Town Office
- RTC Watford City Office
- Garrison City Auditor's Office
- Kenmare City Auditor's Office
- Max City Auditor's Office

Thanks for lending a hand!



Warm Hands & Warm Hearts



FALL IS AN IDEAL TIME TO PLANT TREES

You may think of fall as the end of the growing season, but the opposite is true. Planting trees this time of year enables the root systems to become established before the ground freezes and winter sets in. Trees planted in the fall are also better equipped to deal with heat and drought during the summer.

Before you grab your shovel, however, grab your phone. Every digging job requires a call to 811 in order to get the location of underground utility lines marked. Digging without calling can disrupt service and potentially result in fines and repair costs.

Simply tell the 811 operator where you're planning to dig and what type of work you'll be doing. The affected local utilities will send a locator to your property, free of charge. Then you'll know what's below and be able to dig safely.

As one of your local service providers, RTC thanks you in advance for your cooperation!



The More Devices You Have, the More Speed You Need

Take a look around your house and add up all the Internet-connected devices you own including computers, tablets, smartphones, smart TVs, Blu-ray disc players, video game consoles, and streaming media set-top boxes. What was your total? The NPD Group surveyed more than 4,000 consumers and the average number of devices per U.S. household with Internet service is now 5.7, and that number is expected to keep rising.

Multiple devices, used daily by several family members, can easily max out your Internet service and make it seem as if it's running slow. The solution? Upgrade to an Internet plan with greater bandwidth and faster speeds. RTC offers a variety of plans with download speeds of up to 1 Gigabit.

For help determining which Internet plan is right for your household, call us today at 888.862.3115.

5.7
Average number of devices per U.S. household with Internet service

New Listings

Alexander – 828

KKAT Oilfield Services Inc.	3239
Millen, T.	3344
Sutton, Chad.	3469
Lynn, Darcy.	3706
Schooley, Shawn & Janet.	3750
Goldman, C.	3869
Swanson, Phil & McKinsey.	3957

Arnegard – 586

Delta Constructors.	3085
Grizzly Completion Services.	3152
Grizzly Completion Services - Line 2.	3153
Grizzly Completion Services - Fax.	3156
Winn-Marion.	3184
Winn-Marion - Fax.	3190
Gonzales, S.	3249
Bakken Truck Works - Line 3.	3841

Emmet – 337

Liffrig, T.	2590
Ackerson, Donald & Zella.	5685

Garrison – 463

Vetterman, C.	2164
Parish, Kelli.	2508
Schaible, Derek & Jacqueline.	2777
Powsey, Deadre.	2822

Keene – 675

Pettis, Jason & Crystal.	2111
Goodman, Tiffany.	2925

Kenmare – 385

Heninger, Kurt Jr & Kara.	3034
Renew UMC Parsonage.	3747
Renew United Methodist Church.	4020
Rodin, Kim.	4050
Williams, Cory & Hollie.	4095
Mau, Andrew & Denise.	4212
Schlosser, Danny.	4518

Makoti – 726

Makoti Senior Citizens.	5589
Makoti City of.	5589

Mandaree – 759

Grinnell, Eric Sr.	3250
Kirkland, Darrel J.	3360
Baker, Linda.	3457

West Segment

Regulatory Commission - Fax.	3579
Baker, Clement Jr.	3615
Dukart, Tim & Cindy.	3795

Max – 679

Erickson, Dallas & Marissa.	2978
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New Town – 627

Zaun, Zach.	2097
Morning Star Daycare.	2235
Decker, Tammy.	2334
Long, Gerald.	2510
Evans, Matt.	2544
Fox, Nathaniel.	2676
Klave, Alex.	2710
Olson, Dean & Betty.	2844
First Rider Saige.	3074
Holeman, Darren & Fox, Laura.	3198
Bateman, Y.	3336
Harstad, Jay & Dana - Lake home.	3387
Lone Bear, Roberta.	3388
Trancor.	3564
Cramer, Ricky.	3667
Grandchamp, Trevor K.	3695
Engelhard, Terry & Dorian.	3731
Dauphinais, Dustin.	3769
Schnaible, Jason & Nicole.	3878
Dokken, Curt & Sheri.	4245
Erikson, J.	4329
Simons, Steve.	4546
Driver, A.	4706
Fyten, L.	4721
Price, Todd Lynn & Dana - Fax.	4744
Frame, M.	4827
Hood, Carson Jr & Fahtima.	4911
Red, Tomahawk H.	5220
Singer, Ember.	5244

Parshall – 862

Taft, T.	2263
Burcham, M.	2305
Makes Cents Inc.	2368
Peluso, M.	2484
Vallieres, L.	2498
Penland, Henry.	2544
Jacob, J & M.	2853
Brandt, Kelly.	2933
Lee, Brandon.	3140
Hatlestad, Guy & Melissa.	3425
Bunnell, Aaron & Sarah.	3517
Bohmbach, C.	3533

Steele, Ray.	3823
Cox, Austin.	4472
Massine, Mike.	4861
O'Brien, Tim & Karen.	4970

Plaza – 497

Kok, Blaine & Jamie - Fax.	3062
Midwest Innovations.	3500
Pratt, Jacque.	3692

Roseglen – 743

Jacobson, Bucky.	4008
Yellow Bird Dorreen.	4009
Perkins, Ardene.	4058
Rodriguez-Whitehorse, Ruth.	4078
Rising Eagle LLC.	4375
Rising Eagle LLC - FAX.	4376
Rustad Bryan Employee Residence.	4441
DD Williams Construction.	4529
Lagois, Garry & Donna.	4796
Jankowski, John.	4809
Billadeau Farms Hired Help.	4947

Ross – 755

Mell, Milo & Chaunci.	2781
EXL Enterprises LLC.	3300
Basic Energy Services.	3798
Basic Energy Services - Fax.	3799

Ryder – 758

Quinn, Bill.	2011
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Watford City – 444

Gray, L.	2779
Dodson, Kourtney.	3660
Green, M.	3685
Dillon, Jesse.	4076
Kane, Scott & Luz.	4646
Wold, Lynn M - New Shop.	5067

Watford City – 842

Dwyer, Thomas & Olivia.	2273
Sentry Crane Services LLC.	2602
Sentry Crane Services LLC - Fax.	2603
Marquette, Dillon.	3335
Ernst, Taunya.	3343
Forever Auto Glass.	3585
Forever Auto Glass - Line 2.	3587
Kellogg, Terry & Jonilla.	3614
Keller, Rich.	3631
Alwin, Scott.	3734
Priest, Justin.	3773

Ferguson, S.	4172
JR Brown.	4346
Johnson, Marcus.	4372
Sievert, Bradley.	4377
The Morrison's.	4389
Saibu, Fatu.	4410
Winchester, Russell.	4456
Johnson Pump Services Inc.	4467
Kono, Levi & Regan.	4492
Quade, John & Alyssa.	4493
Bison Run.	4535
Kelly, John P.	4550
JJ Electric.	4555
Bakken Lube & Wash.	4560
Rothang, Dennis.	4576
Dockstader, Shawn.	4591
Justice, Jason & Melissa.	4619
Romero, P.	4649
Mendez, Maria.	4677
Hughes, John.	4682
Tracker Energy Services Inc.	4701
Tracker Energy Services Inc - Fax.	4705
York, Robert.	4735
Border States Electric.	4740
Hachez, Eric.	4747
Sitar, W.	4813
H2O Express.	4840
Gonzales, Amy.	4857
Knife River Corporation.	4860
Allison, DV.	4866
McJunkin Red Man Corporation.	4878
Bakken Lube & Wash.	4890
Davis, Devon J.	4893
Reynolds, Steven.	4897
Todd, Collin.	4935
Stern, Alan & Mary Beth.	4980
Espinoza, Steve.	4983
Williams, J.	4999
Holly Beck Surveying.	6034
Belland, Paul & Kathy.	6071
Badlands Hydrovac Services.	6085
Samuelson, Miranda.	6111
Bush, Matthew.	6116
Bixby, Nate & Chelsea.	6150
Berdahl, Cody.	6391
Dyer, Sara.	6465
Badlands Electric Inc.	6621
Hill, Nathan.	6864
Wyodak Energy Services.	6890
Mott, Derek & Lacey.	6986

STATEMENT OF NON-DISCRIMINATION

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24 Main Street North • PO Box 68
Parshall, ND 58770
www.RTC.coop • RTC@restel.com



Customer Service: 0811 (within RTC exchanges) or 888.862.3115
Repair Service: 0611 (within RTC exchanges) or 800.822.3311
24/7 Help Desk: 0211 (within RTC exchanges) or 800.497.2151
Headquarters: 24 Main St N • Parshall, ND 58770
New Town Office: 202 College Drive • New Town, ND 58763
Watford City Office: 601 14th St SW • Watford City, ND 58854
RTC is an equal opportunity employer and provider.



ONLY \$49.95 FOR THE 2015-2016 REGULAR FOOTBALL SEASON!

Call RTC at 888.862.3115 to sign up.

*Post-season play not included. \$49.95 is non-refundable. RedZone not available in all areas. You must have the Advanced Digital Package in order to get RedZone.

READERS' CONTEST

Congratulations to these Summer 2015 Communicator "Readers' Contest" winners. They will receive a \$10 credit on their RTC telephone bill:

- Gordon & Joy Nordstrom, Emmet Exchange
- Eric & Renae Mogen, Watford City Exchange
- Jonathan F Young Bird, Mandaree Exchange
- James Schumacher, Kenmare Exchange
- Emil Hauf, Max Exchange

For your chance to be entered in the drawing to win a \$10 credit on your bill, correctly answer the questions at right and include with your RTC bill. Mail to RTC, PO Box 68, Parshall, ND, 58770. Or email the answers to rtc@restel.com.

NAME **PHONE**

1. RTC celebrated its _____ Annual Meeting on June 18, 2015 at Parshall High School.
2. RTC's Gigabit Internet speed is equal to _____ Meg.
3. Items for RTC's Warm Hands & Warm Hearts project will be collected starting _____, 2015 through _____, 2016.

Entries must be received by October 12, 2015.