# Communicator





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## mmunicator

#### **RTC WILL BE CLOSED**

- July 3 In Observance of Independence Day
- September 7 Labor Day

#### **WOULD YOU LIKE TO MOVE FORWARD WITH A NEW CAREER OPPORTUNITY?**

RTC is experiencing exciting growth, which is one of the topics to be covered during the 64th Annual Meeting. Such growth leads to career opportunities in a variety of areas, and we're always looking for hard-working and talented individuals to join our team.

To inquire about current employment openings, please contact RTC's Human Resources Department at 1.888.862.3115 or visit http://www.RTC.coop/about/ employment/.

RTC is an equal opportunity employer and provider.

#### **LOOKING BACK MOVING FORWARD**

#### You're Invited to Attend RTC's 64th Annual Meeting Thursday, June 18, 2015, at Parshall High School

Members will get a \$25 bill credit just for attending. (Limit of one credit per member account.) Plus, kids are welcome, and childcare will be provided. There will be prizes throughout the evening, including a children's drawing and the grand prize drawings for a flat panel TV and a free year of local phone service.

- 5:00 p.m. 6:30 p.m. Member registration and free meal
- 6:30 p.m. Meeting called to order

The theme for the 64th Annual Meeting is "Looking Back, Moving Forward." We'll look back at RTC's history and look forward to a future with super-fast gigabit internet service. We'll also welcome Shane Hart as our new CEO/General Manager and bid farewell to retiring CEO/General Manager Royce Aslakson.

We look forward to seeing you there!



#### **Happy Retirement to Royce Aslakson**

#### After 28 years at RTC, Royce looks back (and ahead) with a smile

Take a glance at the childhood photo of Royce Aslakson holding a toy phone and his career in telecommunications makes perfect sense. He's staring at the handset with curious eyes and the start of a grin.

"Since I was into gadgets when I was little, that toy phone was given to me during the photo shoot to get me to sit still and smile," recalls Royce. "It's pretty funny that I ended up spending 28 years working for Reservation Telephone Cooperative."

On June 1, 2015, Royce Aslakson retired as CEO/General Manager of RTC, making this an ideal time for him to reflect on past experiences and share future plans.

"I grew up on a family farm south of Ray, N.D. I loved it. I got to work around cattle and machinery, and fix this and that. You learn a lot of practical things as part of farm life," Royce says.

#### "Keep smiling and everyone will wonder what you are up to!"

-ROYCE ASLAKSON'S MOTTO

Royce graduated from Concordia College in Fargo-Moorhead in 1973 with degrees in business and accounting, then married Joyce. He notes, "I first went to work as a field auditor for Blue Cross / Blue Shield, then was hired for the management program at Scheels Hardware. In 1987, I was picked by Gene Sloan, then RTC's General Manager, for the Office Manager Trainee job." In



1988, Royce became an Office Manager, then was promoted to Assistant General Manager in 1998 and General Manager in 2001. Chief Executive Officer was added to his title in 2004.

When asked what about his RTC years he's most proud of, Royce responds, "The most important asset of a business is the people. I'm proud of the RTC employees and managers, and it was rewarding for me to see people blossom and work their way up."

Royce and his wife Joyce have three children. Their son Mark lives in Fargo and works in telecommunications for Dakota Carrier Network. Their son Paul also lives in Fargo and works for Thrivent Financial. Their daughter Julie lives in Minot and works as an R.N. All three are married



and there are a total of eight grandkids, ranging in age from one to 10.

"I missed many of our grandkids' activities over the years because of work. Now, thanks to retirement, I'll be able to get more involved with them," he says.

Royce wants to end this trip down memory lane with messages of gratitude: "I'd like to thank Gene Sloan who gave me this opportunity and was my mentor. I'd also like to thank past and present board members, managers, and employees who served RTC so well."

His signature motto, however, is the perfect way to wrap things up: "Keep smiling and everyone will wonder what you are up to!"



#### TWEED NAMED RTC EXCEPTIONAL EMPLOYEE

Michelle Tweed, Cable Locator, is the recipient of the RTC Exceptional Employee Award for the first quarter of 2015. She started working at RTC in June 2012, and her duties include locating RTC's underground cable, working with excavators to ensure the safety of RTC's cable, and working with North Dakota One Call.

RTC's East Outside Plant Manager Chad Betz says, "Michelle goes above and beyond to protect RTC's underground cable from being damaged, which protects customers from service outages. She is very diligent and committed to her work."

Michelle is originally from central North Dakota, and her family has lived in Garrison since late 2009.

"I enjoy working directly with co-workers, contractors, and community officials on projects. I always take a great deal of pride in my work. RTC is a wonderful company to be a part of, and I am thankful every day, rain or shine, that I am on our team," Michelle notes.

The Exceptional Employee Award was developed to recognize RTC employees who go above and beyond the call of duty. Nominations are made by fellow employees and it is awarded to a deserving RTC employee.



RTC Cable Locator Michelle Tweed receives Exceptional Employee Award from CEO/General Manager Shane Hart.





# RTC Splits Outside Plant Manager Position

Effective March 16, 2015, the responsibilities of the Outside Plant Manager for RTC were split into two separate positions: Outside Plant Manager – West and Outside Plant Manager – East.

Cory Johnson has been RTC's Outside Plant Manager since 2011. Due to our rapidly growing service area, the duties of the Outside Plant Manager grew to become a two-person job. Cory Johnson is now Outside Plant Manager – West, responsible for the Mandaree, Keene, Watford City, Arnegard, Alexander, and Squaw Gap exchanges. Chad Betz was promoted to Outside Plant Manager – East, responsible for the New Town, Ross, Parshall, Plaza, Makoti, Douglas, Roseglen, Ryder, Emmet, Garrison, Norma, Spencer, Kenmare, and Max exchanges.

#### Chad and Cory's duties include the following:

- Overseeing the installation and maintenance of RTC services at the customer premises along with all cable locating
- Meeting with the Department of Transportation regarding roadwork that will affect RTC's underground cable
- · Coordinating contract workers in their areas
- · Resolving a variety of customer concerns as they arise

Chad started at RTC on October 13, 1998 as a Combination Tech—installing phone, internet, and TV services for customers as well as troubleshooting service issues and locating cable. He previously held the RTC positions of Combination Tech Lead, Central Office Tech, and Combination Tech Coordinator.

Shane Hart, RTC CEO/General Manager, says, "I am excited to welcome Chad Betz to the Management Team! He has incredible energy and is driven by a great work ethic. I already see a positive impact to RTC by his promotion. Cory Johnson now has more time to focus on the western part of the RTC service area while Chad covers the eastern part."

Chad attended Bismarck State College. He lives in Garrison with his wife, Amy, and their children, Alexis and Ethan.

#### **Employees and Director Recognized for Years of Service**

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**Morgan Bauer** Computer Tech 1 year of service



**Kelly Cooper**Purchasing Agent
1 year of service



Matthew Dupay Combination Tech 1 year of service



**Laci Hanson**Customer Service Rep
1 year of service



**Stan Ogletree**Combination Tech
1 year of service



Jordan Schaubert
Combination Tech
1 year of service



Shannon Stafslien
Part-Time
Marketing Rep
1 year of service



Scott Torgerson
Accountant
1 year of service



Chance Westgard

Mapping Tech

1 year of service



Wayne Winterberg Combination Tech 1 year of service



**Jamall Wold**Combination Tech
1 year of service



Gretchen Edwards
Human Resources
Manager
5 years of service



**Lori Johnson**Customer Service Rep
5 years of service



Jessie Many Ribs Utility Tech 5 years of service



**Belden Moberg**Business Systems Tech
5 years of service



**Chad Talbott**Data Network Tech
5 years of service



**James Vaagen** Central Office Tech 5 years of service



**Paul Hellebush** Combination Tech 10 years of service



**Dave Uhlich**Combination Tech Lead
10 years of service



**Monica Bangen** Customer Service Rep 15 years of service



**Terry Wilber**Director
15 years of service



**Ron Sanderson**Cable Locator
20 years of service



**Dave Aamot**Financial Manager
25 years of service



Carl Brunsell
Utility Tech
25 years of service



RTC welcomes these new employees:

**Andrew Steele** 

Utility Tech

Jim Taggart

Utility Tech

RTC congratulates these employees on their new positions:

Jason Bauer

Central Office Tech

Pat Fitzgerald

Combination Tech

**Jarett Bauer** 

Combination Tech Coordinator

– Garrison

**Daniel Leppell** 

Data Network Tech

Vernon Snyder

Combination Tech Coordinator



#### **RTC Scholarship Winners**



DISTRICT 1A
Coy David Obrigewitch,
Beach High School
Son of Jay and Jolene
Obregewitch. Plans to attend
North Dakota State University
to major in Animal Science.



**DISTRICT 2B**Cassandra Jean Thelen,
Stanley High School
Daughter of Lisa Thelen.
Plans to attend Minot State
University to major in
Nursing.



Gwen Scheresky, Max High School Daughter of Galen and Bonnie Scheresky. Plans to attend North Dakota State University to major in Agricultural Economics.

**DISTRICT 5** 



DISTRICT 1B
Nicholas D. Valenzuela,
Watford City High School
Son of David and Deanne
Valenzuela. Plans to attend
North Dakota State University
to major in Music Education/
Performance.



Katie Ingerson,
Kenmare High School
Daughter of Duane and
Diane Ingerson. Plans to
attend University of North
Dakota to major in Communications.



DISTRICT 6
Savana Wretling,
Garrison High School
Daughter of Jeff and
Madonna Wretling. Plans
to attend Bismarck State
College to major in Business
Management.



DISTRICT 2A
Rebecca R. Froshaug,
New Town High School
Daughter of Randy and Teresa
Froshaug. Plans to attend North
Dakota State College of Science
to major in Crop Production
Sales and Technology.



Hunter Andes,
North Shore High School
Son of Lee and Jody Andes.
Plans to attend Bismarck
State College to major in
Civil Engineering and Land
Surveying.



AT LARGE
Justin Roberts,
Parshall High School
Son of Stacey and Darlene
Roberts. Plans to Attend
North Dakota State University
or University of North Dakota
to major in Zoology/Pre-Med.

#### **New Listings**

Holen, Luke & Nikki,   3733   Waupoose DeeAnn,   2282   Selhorst, Donald   4,347   Donnels, Christy,   4428   Partiol Fuels   3951   Torgerson, A   2294   De La Ceda, Alexis,   4393   Sikk, M.   4400   Active William   4500   Active William   4	Alexander - 828	New Town - 627	Roseglen - 743	AE2S Construction LLC
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Matthew & Joanne   3073   Six Star Observer LLC - Fax.   2571   Letter Of Letter Description   13-13-04   131-304	American 506	Frederick, Louis & Sherri 2414	Poggemiller, Josh & Kelli 4933	Silva, M 4460
Hunt Oil - Baworth 1-31-30H 3133   3139   5381 Oberlay Christians		Six Star Observer LLC 2555	Dage 755	AE2S Construction LLC 4484
Demargy, A.F.   2713   Salder, D.F.   3542   September   372   Salder, D.F.   372   Salder,		Six Star Observer LLC - Fax 2571		Ryan, Daniel
Solnish   Saker, Scott & Mary.   2923   Ryder - 758   Watford Citry Real Estate Group - Fax   4501		Demaray, A Jr	Sauber, JD	
Colter, Adam & Stephanie   307   Spain, Joe   2290   Chapin, Vernie J   3203   Squaw Gap - 565   Squaw Gap - 565   Gasho Harian - 2nd House   2215   Gasho Harian - 2nd House	Johnson, Shane D		Ryder - 758	Watford City Real Estate Group -
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Matzke, Jarod   2607   Kaylor, Bruce & Susan   3403   3404   3407   3408   34	Spain, Joe	•		
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Keene - 675         QR Water Depot.         4501         Foley, James.         3683         Maguire, Amber.         4685           Weinand, K.         2155         QR Water Depot. Fax.         4550         Polivka, Nick & Amy.         3720         Herrera, Jack.         4685           Vegall, David.         3172         Morban, William.         3619         Mabukiza, W.         4766         Medicine Watford City.         3740         Ruuti, Jessica.         4715           Christianson, Olaf.         3632         KRMP Remare Meat Processing.         4630         Medicine Watford City.         3740         Ruuti, Jessica.         4715           Kopko Hometown         5100         Michols, Jason.         3977         Bondy, Ron.         4732           Seed Master Global         4691         Hatter, David & Crystal.         Corcoran Oilfield Services Inc.         4160         AE2S Construction LLC.         4748           Mandaree - 759         Baker, Marle.         3179         Morma - 467         Morma - 467 <t< td=""><td>Petz, Robert</td><td></td><td></td><td></td></t<>	Petz, Robert			
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Mandaree - 759         Norma - 467         RE/MAX bakken Realty - 4224         Bitanga, Aris.         4775           Baker, Marle.         3179         Blomquist, Samantha.         3460         Auburn Ridge Appartments.         4225         Foreman, I.         4824           Fredericks, Mary.         3179         Melin, Jason & Jessica.         3155         A260         Auburn Ridge Appartments.         4245         Teague, Joseph.         4847           McKenzie Bay Marina.         3366         Parshall - 862         CBK Trucking.         4270         Namanny, Billie.         4885           Mann, Sadie.         3518         Brady, Daunelle.         2460         Scholtes, S.         4279         Denardo, T.         4894           Zink, M.         3544         Healing Horse Estate &         Treese, Levi.         4319         Sargent, Katherine.         4902           White Owl, Frank.         3550         Ranch Office - Fax.         2495         Koistinen, Andrew & Emily.         4332         Volkov, Katerina.         4911           Danks Ted - Shop.         3584         Mariner Gulf ND.         2754         Hixon, Kenneth & Trudy.         4339         Jessen, Craig.         4928           Catholic Church Rectory - Church Office.         3790         Farmer, Ashley & Sam.         4407 <t< td=""><td>Seed Master Global - Fax 4693</td><td>Lake Home5544</td><td></td><td></td></t<>	Seed Master Global - Fax 4693	Lake Home5544		
Baker, Marle       3179       Blomquist, Samantha       3460       Auburn Ridge Appartments       4245       Teague, Joseph       4847         Fredericks, Mary       3179       Melin, Jason & Jessica       3155       Auburn Ridge Appartments       4245       Teague, Joseph       4864         McKenzie Bay Marina       3366       Parshall - 862       CBK Trucking       4270       Namanny, Billie       4885         Mann, Sadie       3518       Brady, Daunelle       2460       Scholtes, S       4279       Denardo, T       4894         Zink, M       3550       Brash Office - Fax       2495       Koistinen, Andrew & Emily       4332       Volkov, Katerina       4911         Danks Ted - Shop       3584       Mariner Gulf ND       2754       Hixon, Kenneth & Trudy       4339       Jessen, Craig       4928         Catholic Church Rectory - Church Office       3790       Farmer, Ashley & Sam       4407       Josie, Rosales       4350       Brown, Cory & Bilquis       4932         Enriquez, J       3833       Hunts, Along Vincent       3949       Flaza - 497       AE2S Construction LLC       4360       Pena, Drew & Rossana       4973         Max - 679       Max - 679       Hartner, David       4370       AE2S Construction LLC       4360       <		Norma - 467	· · · · · · · · · · · · · · · · · · ·	
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#### STATEMENT OF NON-DISCRIMINATION

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.





Customer Service: 0811 (within RTC exchanges) or 888.862.3115
Repair Service: 0611 (within RTC exchanges) or 800.822.3311
24/7 Help Desk: 0211 (within RTC exchanges) or 800.497.2151
New Town Office: 202 College Drive • New Town, ND 58763
Watford City Office: 601 14th St SW • Watford City ND 58854
RTC is an equal opportunity employer and provider.

# 6

### GREAT REASONS TO ATTEND RTC'S 64TH ANNUAL MEETING

Thursday, June 18, 2015, at Parshall High School

- 1. Members will get a \$25 bill credit just for attending. (Limit of one credit per member account.)
- 2. You'll enjoy a free dinner. Between 5:00 p.m. 6:30 p.m., there will be member registration and the meal.
- 3. You'll learn what's ahead for RTC. The meeting will be called to order at 6:30 p.m.
- **4. Free childcare will be provided.** Kids are welcome so you can make it a family activity.
- 5. We're giving away prizes throughout the evening. This includes a children's drawing.
- 6. You could win a flat panel TV or a free year of local phone service. Those are the grand prizes.



#### **READERS' CONTEST**

Congratulations to these Spring 2015 Communicator "Readers' Contest" winners. They will receive a \$10 credit on their RTC bill:

- Mark and Carrie Ahmann, Max Exchange
- Grant Hiltner and Chelsey Peterson, Kenmare Exchange

Entries must be received by July 15, 2015.

- Fay Jorgenson, Keene Exchange
- · Joe Iverson, New Town Exchange
- Glen Landsiedel, Parshall Exchange

<u>~</u>

For your chance to be entered in the drawing to win a \$10 credit on your bill, correctly answer the questions at right and include with your RTC bill. Mail to RTC, PO Box 68, Parshall, ND, 58770. Or email the answers to **rtc@restel.com**.

NAME	PHONE		
1. RTC's 64th Annual Meeting will take place at the High School			
2. All members who register at this year's Annual Meeting will receive a bill credit.			
3. RTC has given out scholarship award	s this year.		

# NOMINATING COMMITTEE

#### **MEETING MINUTES**

The Nominating Committee met Wednesday, May 13, 2015 at 10:00 a.m. in the RTC HQ Conference Room in Parshall. Members present were: Karla Quale, Connie Fischer, Mylo Wolding, Curt Wittmayer, Pastor Dan Dapelo, Jane Schonauer, Susan Best, Duane Estvold, and Stephen Hannegrefs.

Motion and second to have Mylo Wolding as Chairman. M/C

Motion and second to nominate Gretchen Edwards, RTC Human Resource Manager as Recording Secretary. M/C

The Nominating Committee reviewed the packet they were given including the RTC by-laws regarding the nomination, Minutes of 2014 Nominating Committee Meeting and election of board members and the Director Composition Report.

Motion and second to approve the Minutes of the 2014 Nominating Committee Meeting. M/C

The cooperative districts and current directors were reviewed. There was discussion regarding representation of each district and the percentages of each district.

The Nominating Committee reviewed the signed Certification of Nominee forms completed by Jared Eagle, Glenn Schreiner, and Duane Estvold.

Motion and second to approve list of candidates: District 2A – Jared Eagle, District 2A – Duane Estvold, and District 5 – Glenn Schreiner. M/C

Motion and second that it is the recommendation of the Nominating Committee to have the ballots, if they are paper ballots, alternated 50/50 with the candidate's names at the top of the ballot. M/C. Motion and second that if electronic ballots are used, candidates should be listed alphabetically. Eagle would be 1 or A; Estvold would be 2 or B.

Chairman Wolding called for other business. Discussed if any committee members would be available to count ballots, if necessary. Chairman Wolding agreed to read the Minutes of the Nominating Committee Meeting at the Annual Meeting if needed.

Motion and second to adjourn. M/C

Meeting adjourned.





#### **DIRECTOR CANDIDATES**



JARED EAGLE
District 2A Candidate

Jared Eagle is 32 years old and has lived in New Town his entire life. He is the son of Ronnie and Kim Eagle.

Jared has worked for the Indian Health Service and the Three Affiliated Tribes Health System for eight years. The first four of those years were spent as the Community Health Educator, and the past four have been with the Diabetes Program, as the Fitness Director and now the Program Director.

A graduate of North Dakota State University, Jared is active in the community. He served on the New Town Volunteer Fire Department for four years and the North Dakota Comprehensive Cancer Advisory Board for four years. For the last nine years, he has served on the Edgewater Country Club Board and remains there today. His wife, Candice Eagle, works at Cornerstone Bank.

"I am interested in serving on the Board of Directors to ensure that the future of RTC is strong and the services offered remain in the best interest of the employees, members, and communities in Northwestern North Dakota. I hope to bring a new energy to the board to help strengthen the already existing state-of-the-art telecommunication services RTC provides to meet the needs of the communities it serves," he says.



**DUANE ESTVOLD**District 2A Candidate

Duane Estvold is 65 years old and has been a member of RTC for 40 years. He grew up on a family farm near

New Town and has lived in that community all his life. Duane and his wife of 45 years, Sharen, have two daughters, one son, and 10 grandchildren.

Duane worked for Dakota Quality Grain Co-op, formerly Farmers Union Elevator of New Town, for 44 years and retired in 2012. He was on the New Town City Fire Department for 30 years as an active member. In 1998, he moved to the country so he went inactive and has been on the Rural Fire Department ever since. Duane has been the President of the New Town Community Ambulance Service District since 1992 and a member of the Bethel Lutheran Church all his life. He also served as Secretary-Treasurer for the Edgewater Country Club golf course for 15 years.

He says, "Having worked for a co-op all my life, I am a firm supporter of co-ops. Why do I want to serve on the RTC board? I am interested in learning how a telephone co-op works, and now that I'm retired, I have the required time and effort to devote to this task."



GLENN SCHREINER
District 5 Candidate

Glenn Schreiner lives eight miles south of Max on his family farm homestead. He is retired from North American Coal

after working there for 35 years.

He was Director of CHS Garrison for 24 years, on the St. Nicholas Church Council for six years, and Director of Garrison Golf Course for four years. Glenn also served on the Advisory Committee for the Garrison Hospital emergency room renovation.

Glenn is widowed and has three grown children and three grandchildren. He enjoys golfing, fishing, cooking, hunting, and watching his grandchildren participate in a variety of activities.