

The Communicator

AN INFORMATIONAL NEWSLETTER FOR MEMBERS OF RTC



Take your TV with you



Warm Hands, Warm Hearts	2	FRS Scholarships Available	5
WatchTVEverywhere	3	Employee Excellence Award	6
Manage Your RTC Account Online	4	Readers' Contest	8

Merry Christmas
from our family
to yours



The Communicator

AN INFORMATIONAL NEWSLETTER FOR MEMBERS OF RTC

RTC WILL BE CLOSED

- November 26, 2015
- December 24 and 25, 2015
- January 1, 2016

SAY "DO-NOT-CALL" TO UNWANTED TELEMARKETERS

A national Do-Not-Call Registry exists to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain nonprofit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential and wireless telephone numbers on the national Do-Not-Call Registry at no cost, either by telephone or via the Internet. To register by telephone, call 888.382.1222. For TTY, call 866.290.4236. You must call from the telephone number you wish to register. You also may register, or obtain additional information, via the Internet at www.donotcall.gov. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days following your registration. Your number will remain on the registry permanently. You can remove your number from the list at any time.

Warm Hands, Warm Hearts



RTC is collecting new or gently used hats, mittens, and gloves for children in need for the eighth annual Warm Hands and Warm Hearts project.

Items can be dropped off at the following locations starting November 2, 2015 and will be collected through January 4, 2016:

- RTC Headquarters in Parshall
- RTC New Town Office
- RTC Watford City Office
- Garrison City Auditor's Office
- Kenmare City Auditor's Office
- Max City Auditor's Office

"Each year has been very successful, and we have been able to donate to every elementary school in our service area. RTC is grateful to have customers and employees who have donated to this project in the past. We are hoping for another great year so we can continue to help warm hands and hearts," says Marketing Manager, Kristin Jaeger.

Donated hats, mittens, and gloves will be distributed to local elementary schools this year. RTC distributes the items when the weather is coldest and the need is greatest. Thanks for lending a hand!





WatchTVEverywhere ON THE GO • ON ANY DEVICE

• • •

If you are an RTC TV customer, you have a convenient new way to enjoy TV! WatchTVEverywhere streams some of your favorite channels and programming—including live TV and full episodes of current TV shows—to your tablet, smartphone, laptop, or PC. It works from anywhere you have an Internet signal.

Plus, WatchTVEverywhere is FREE with your qualifying RTC TV package. The specific networks available to you on your mobile devices will be based on your TV package subscription. For example, the History channel must be a part of the TV package that you subscribe to in order to view the History channel on WatchTVEverywhere. Some networks provide live programming and others provide only previously viewed programming. Not all networks participate in WatchTVEverywhere.

To access content through WatchTVEverywhere, follow the instructions below. It's quick and easy! *Please note: WatchTVEverywhere is available to residential customers only.*

Not yet an RTC TV customer? Call us today at 888.862.3115 to sign up.

HOW TO SET UP YOUR ACCOUNT

To get started, you will need:

- Account number that appears on your RTC statement
- Name that appears on your RTC statement
- A valid email address (does not have to be an RTC email address)
- Your choice of password

1. Go to www.watchtveverywhere.com

2. Select provider:

- "RTC – Reservation Telephone Coop"
- Click on "Register" tab on top left of page

3. Enter in the following information:

- Subscriber Validation
 - Account number that appears on your RTC statement
 - Last name that appears on your RTC statement
 - Verification code (This code is random and different for every person)
- New User Info
 - First name
 - Last name

- Create password
- Retype password
- Security question (select one)
- Security question answer (type out)
- Email
- Re-type email

4. Click "Register" – An email is sent to you to activate.

5. Check your email's inbox:

You'll see an email from registration@watchtveverywhere.com. Click on the activation link. This link brings up a webpage from watchtveverywhere.com stating, "Your account is now activated."

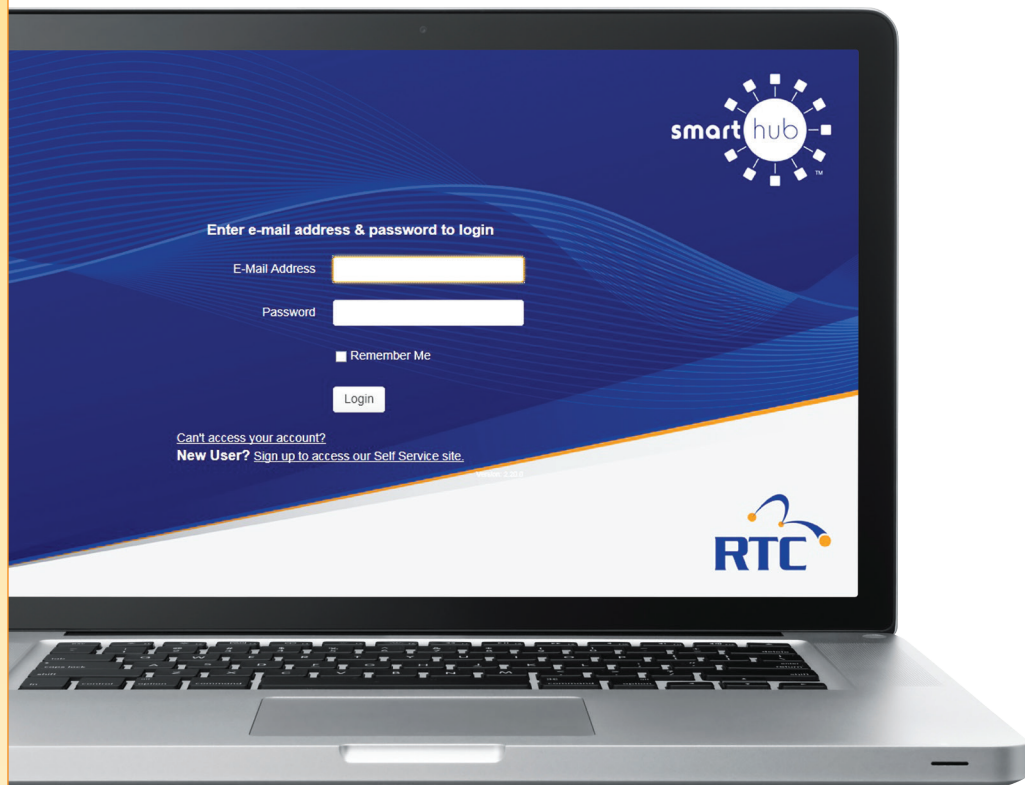
- Click on "log in" next to "register" on top left of screen.
- Enter in your entire email address and password (that you entered in when you registered), then click on "login."
- You will see the icons of the TV networks available for exploring! When you select a network, it takes you to their website and you may be asked to download their app. Some networks provide live TV and others provide past episodes. *Please note: The first time you access a network, you may need to enter in your WatchTVEverywhere login (email) and password.*

HOW TO PAY YOUR RTC BILL USING SMARTHUB

RTC E-Bill has been upgraded to a new program called SmartHub. With SmartHub, you can pay your RTC bill, review your current and past bills, update your account information, and more!

- To access SmartHub, go to RTC.coop and click on Pay Bill in the orange "My RTC" box near the bottom left of the page.
- If you were previously signed up for RTC E-Bill, just log in using your E-Bill username and password.
- If you were not signed up for E-Bill, click on the "New User" link at the bottom of the page and follow the instructions to sign up.

There is also a SmartHub app available for your smartphone, tablets and computers. Once you are logged in to the SmartHub website, click on the link at the left to download the app for your particular device.



Manage Your RTC Account Online With SmartHub



You've probably heard many times that paying your bills online through SmartHub is good for the environment by reducing paper use and saving trees. What you might not realize is just how beneficial SmartHub is in other ways.

SmartHub is a convenient way to access your RTC account and lets you manage all aspects of your account online or on your mobile device. With SmartHub, you can receive your monthly RTC statements by email, and pay them online with your financial institution in a safe and secure environment. You can also use SmartHub to set up bill reminders, turn off your paper bill, and to contact our customer service team with any issues.

Creating a SmartHub account takes less than three minutes. Gain access to your SmartHub account online or on your mobile device with apps available for download for iOS and Android.

For more information on how to set up your free SmartHub account, follow the instructions at left or call us at 888.862.3115.



Rural Youth Eligible for FRS Scholarships

• • •

The Foundation for Rural Service (FRS) offers an annual college scholarship program to help further higher education among rural youth. FRS awards one-time \$2,500 scholarships to students from rural America for their first year of college, university or vocational-technical school. The FRS Staurulakis Family Scholarship provides four \$5,000 awards, giving preference to students in rural communities with an interest in science, math, medicine or engineering. In addition, students will be awarded two \$1,500 TMS Scholarships and one \$2,500 Everett Kneece Return to Rural America Scholarship, and the Colt Ford Scholarship will award up to \$15,000 to rural students.

Applicants Must Meet These Criteria:

- Be a graduating high school senior.
- Receive local telecommunications service from a current NTCA member, such as RTC.
- Be accepted by an accredited two- or four-year college, university or vocational-technical school.
- Have at least a C grade point average (GPA). FRS scholarships will be awarded to deserving students whose academic credentials fall within an average to above-average range.
- Express an interest to return to a rural community following graduation.
- Be sponsored by a contributor to, or supporter of, the Foundation for Rural Service.

Application Instructions:

- Type (preferred) or print all requested information.
- Complete the scholarship application in full. If any information is incomplete, the application will be rejected.
- Prepare a 300-word essay on one of the following topics:
 - Describe your most significant accomplishment and explain why you believe it to be your most outstanding.
 - Describe the community in which you live and indicate how it has influenced the person you are.
 - What industry or opportunity would entice you to return to a rural community after completing your education, and why?
- Have a high school teacher or guidance counselor complete the Educator's Statement. Statements must be submitted in a sealed envelope from the author. *Please ask the author to enclose two copies of his/her letter.*



- Submit one letter of recommendation from a local community leader other than an educator (telephone company personnel, elected official, local business leader, etc.). Recommendations must be submitted in a sealed envelope from the author. *Please ask the author to enclose two copies of his/her letter.*
- Include two copies of your most recent grade transcript (all seven semesters must be represented).
- Have the manager or board president of your sponsoring company endorse your application, and thus commit to the match requirement. Unsigned applications, or those signed by a person other than the manager or board president, will not be accepted for consideration.
- Do not include any photographs with your application.
- All signatures must be provided where indicated on the application.
- All materials, including recommendations letters, must be submitted together.

Please see the application for Terms and Conditions.

How to Apply:

We encourage all eligible students to apply NOW! Applications are available at RTC Parshall Headquarters, New Town office, www.RTC.coop and your local high school. Applications must be postmarked to FRS by March 1, 2016. Mail completed application and all attachments to: **Selection Committee, Foundation for Rural Service, 4121 Wilson Boulevard Tenth Floor, Arlington VA 22203.**

RTC Scholarships will be available soon! Visit RTC.coop/resources and click on Scholarships for details.



GET COMFY AND ENJOY THE TOP 10 CHRISTMAS MOVIES

Gathering everyone on the sofa for movie nights is a year-round routine for many families. It can be especially fun, however, during the holiday season. Perhaps you maintain the tradition of watching your favorite Christmas movie annually, or maybe you like to check out Christmas movies you've never seen before.

The popular movie-rating site, www.rotentomatoes.com, shared its list below of the top 10 Christmas movies. How many of them have you watched?

1. *It's a Wonderful Life* (1946)
2. *Miracle on 34th Street* (1947)
3. *Holiday Inn* (1942)
4. *The Shop Around the Corner* (1940)
5. *Stalag 17* (1953)
6. *The Apartment* (1960)
7. *The Nightmare Before Christmas* (1993)
8. *Die Hard* (1988)
9. *Arthur Christmas* (2011)
10. *A Christmas Story* (1983)

Keep in mind that if you stream movies through a service such as Netflix, you'll need fast Internet speeds for the best experience. Go to www.RTC.coop to see our selection of Internet plans.

"LIKE" US ON FACEBOOK

"Like" us on Facebook
www.facebook.com/RTC.Voice.Data.Video



SHOBE EARNS EMPLOYEE EXCELLENCE AWARD

Jeff Shobe is the recipient of RTC's *Exceptional Employee Award* for the third quarter of 2015.

RTC Outside Plant Manager East Chad Betz says, "Jeff is very courteous to customers and is very involved with the community. His dedication is not just to RTC but also to our customers."

Jeff was hired in November of 2011 as a Cable Locator. In August 2012, he became a Combination Tech.

Jeff's duties are varied. He installs and maintains RTC's Fiber to the Home network and services along with assisting in our Kenmare and New Town Exchanges. Jeff also installs and maintains wireless Internet and wiring, and installs cable TV and high speed Internet. He also locates cable and works on security cameras.

Jeff is originally from Mohall and enjoys spending time with his family and his two nephews. Jeff is currently serving on the park board in Kenmare.

The *Exceptional Employee Award* was developed to recognize RTC employees who go above and beyond the call of duty. Nominations are made by fellow employees and it is awarded to a deserving RTC employee quarterly.



RTC Combination Tech Jeff Shobe (right) receives Exceptional Employee Award from General Manager Shane Hart.



TALBOTT IS PROMOTED

RTC is happy to announce the following promotion:
Chad Talbott
Data Network Tech Coordinator

New Listings

Alexander – 828

Emerald Oil Inc.	3290
Oneok Partners - Lonesome Creek Plant	3773
Rizzo, Michael	3409
Rowley, J.	3947

Arnegard – 586

Bugg, Katie	3125
Burgara, Daisy	3150
Crystal Clear Solutions	3645
Pickering, TJ & Janiel	3821
Reber, Bobby & Breanna	3197
Tamez, Luis & Whitney	3415

Douglas – 529

Kay, Jeffrey & Gail	4757
---------------------	------

Emmet – 337

Balaban, Michael & Tonya	2836
Bangen, Robert & Charlene	2017
Berg, Caitlyn	2383
Biedermann, David	2739
Mautz, Denise	5178
Miller, Rachel	2064

Garrison – 463

Beaver, Gerry & Michelle	2615
Biedermann, Carl	2993
Carter, Bridgett	2979
Couture, Albert Sr.	2020
Gislason, Corey & Holly	2005
Hampton, Bryan & Terri	2453
Hiatt, Randy & Tammy	2963
Hirsch, Forest & Jenny	2620
Hobbs, Chelsea	2849
Jeffery, Trina & Bradbury Jerry	2952
Keller, Barbara	2835
Korgel, Greg	2424
McKinney, Katelyn	2457
Miller, Irene	2781
Myers, Peggy	2159

Keene – 675

Gjovik, Dylan	2751
Paradigm Midstream Services	2477
Taysen	2709

Kenmare – 385

Christensen, Lars & Emily	3533
Christiansen, Gene	3665
Christmas, Peter	4905
DePew, Rachel	3450
Haddock, Bethany	3134
Jensen, Chuck	4580
Larson, James & Louise	3384
Marchand, Mary	3987

Makoti – 726

Satarain, James	5814
Terrazas, Benjamin	5020
Thunder Butte Petroleum Service - Job Site	5010

Mandaree – 759

Baker, Helen House #2	3767
Beaks, Thomas Sr.	3094
Davis, Devon J.	3822
Grady, Roger & Josie	3588

Hall, Collyn Ranch House	3491
Lincoln, Jerrilane	3675
McCoy, Bill & Deann	3287
Spotted, Bear D.B.	3431
TAT - Police Department	3226
Troutman, Darion	3062
White Owl, Rosie	3642

Max – 679

Hauf, M.	2433
TSR Inc.	2810
Wentz, Lizz	2150

New Town – 627

New Town Auto Body	1103
Alkire, Tyson	5131
Armajo, Kamrie	3958
Aulaumea, C.	4725
Balderas, Melinda	3221
Ben, A.	2642
Bergey, C.	2445
Bergstad, Richard	3504
Bracklin, Amanda J.	4176
Brady, Kayla L.	5183
Brunelle, Devin	3701
Finley, Kevin & Edith	5162
Goodman, Tiffany	5344
Greb, Greg & Rose	2608
Halvorson, Kylee	4684
Jacobs, Jaden	3207
King Oilfield Shop	4006
Kirk, Eugenia	5179
Langan, Aimee	3815
Lawrence, Mike	4330
Lee, Bradley A.	4555
Mai, Doug	3917
Morin, Jennifer & Michael	4254
Native Brother Services	2667
Native Brother Services - Fax	2671
New Town Auto Center LLC	4786
New Town Auto Center LLC - Fax	4736
Old Elk, Lyndon	3219
Olson, Laura	3979
Olson, Tim & Kathy	3059
Parisian, Todd	4587
Prairie Property DBA Fox Run	2688
Rivas, M.	3390
Royston, W III	5320
Ryles, Alex & Kim	4289
Stevens, William	2297
The Lodge at Van Hook	4848
Trevino, Maegan	3256
Vazquez, Abel	2931
Weringo, Sean	5248
White Body, Timothy Jr.	5218
Wilson, Tanya	2237

Parshall – 862

Amick, Shannon & Joe	2195
Anderson, John & Camie	2203
Bluestone, Christine - Fax	3384
Campbell, Rose	3095
Davis, R.	2293
Hall, P.J.	4347
Maurer, Guy - Fax	3334
Smith, C.	3049
Stearns, P.	3344
Steinmetz, Tom & Vicky	2158
TAT - Infant & Toddler Program	3598

TAT - Infant & Toddler Program - Fax	3698
TSR Inc.	2805

Plaza – 497

Grimm, Justen & Shawna	3165
Riches, Mel.	3586
Thompson, Eric & Vangelis	3907
TSR Inc.	3123

Roseglen – 743

Caylor, Amanda	4845
Everett, James	4180
Fox, N.	4913
Garcia, Medina Tracy	4527
Howling Wolf, Matthew	4681
Jorgenson Nicole	4737
Myers, Bryan	4275
TSR Inc.	4082
WJA Builders	4032

Ross – 755

Hagen, Don & Marilyn	3260
Harshbarger, Vince & Denise	3487
Tabbert, Kris	3912

Ryder – 758

Lynn, Jason & Maggi	2972
---------------------	------

Spencer – 848

TSR Inc.	2501
TSR Inc.	2873

Watford City – 444

Alexander, Matt & Lori	3444
Alvarez, Nadia	3518
Aman, K.	3215
Anderson, B.	2896
Anderson, D.	3953
Baker, J.	5299
Boyer, J.	4820
Branch, Homes	2431
Brody, Chris & Jennifer	4230
Buford, Ed & Celisa	4710
Carr, Johnny & Suda	2333
Case, Bradley	4735
Chandler, Gizelle	3198
Christensen, Flint	3150
CL Asset Management LLC	2035
CL Asset Management LLC - Fax	4866
Clark, Vontisha	3423
Conwell, Jordan	4284
Cowan, Ken & Sabrina	2992
Dancer, Randy & Jan	2744
Dees, Marty & Erica	5034
Degn, Travis	3247
Devin, Andrew	5076
Dresnek, John	3153
Duprey, Seth	3034
Excel Hearing Care	3911
Frac Shack America Inc.	3007
Frac Shack America Inc - Fax	3008
Gonzalez, J.	3140
Gordon, Bill & Lisa	3129
Gose, C.	4929
Harris, Brycen	2204
Heide, Z.	3846
Henderson, J & M	2207
Holte, K.	3197

Houtchens, T.	3735
Huwe, Theron & Stephanie	4271
Iden, Steven	2353
Isom, Chad & Kayla	3176
Jackson, Nathan & Angela	4744
Johnson, & Co.	5567
Johnston, Curtis	2615
Kinney, T.	2846
Kringstad, Terrance	3070
Lillibridge, Brent & Wanda	4156
Lingenfelter, Erich M.	3852
Maguire, Sam	4252
MainStay Suites	4002
MainStay Suites - Fax	4009
Mathews, Alpha	2093
Meyers, N.	2141
Nevarez, Danny	5184
Organic Sun	4987
Pacheco, Michael	3464
Palsen, Stephen	2701
Ponto, Randy & Tammy	4673
Prairie Property Management	4835
Quist, James	2769
Rhodes, Steven	5201
Roemmich, Derek	5202
Roers, West	2164
Roff, Bryan	4297
Ross, D.	2820
Sabin, Norman	2299
Sanford S.	4139
Schrader, Justin & Lindsay	2897
Schuetze, Gregg & Melody	2199
Shimpa, Ernie	2616
Sivertson, Machel	4815
Smiling Moose Deli	3354
Smith, Susan	2039
Sorenson, Kasi	3023
Tregellas, Harold	2149
Ulmer, Michael	2733
Vedaa, Josh & Justine	2148
Voegele, Joyce	2014
Washington, L & J	4872
Whitbeck, Linda	4727
Wold, Kyla	2491
Wright, K.	2481

Watford City – 842

Arce, Wilberth & Nicole	6049
Braithwaite	3196
Bumstead, B.	6577
Byers, Joel J.	4152
Colby, Jason & Rindy	3494
Deaver, Chris	4509
DFH Bldg 2	6558
Jacobson, Brett & Melissa	3972
Johnson, Ryan	4381
Jones, Kelly	4559
Kessler, Stephen & Leah	3762
Lane, Nik & Ashley	3727
Living Faith Church	4617
Lundberg, Gary & Andrea	3122
Rocky Mountain Wireline Serv	6079
Rosenlund, Lon & Linda	4557
Shellnut, Terry & Christine	2607
Skarda, Ty & Sarah	4178
Smith, James	4670
Targa Resources/Badlands LLC	4155

STATEMENT OF NON-DISCRIMINATION

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.



24 Main Street North • PO Box 68
Parshall, ND 58770
www.RTC.coop • RTC@restel.com



Customer Service: 0811 (within RTC exchanges) or 888.862.3115
Repair Service: 0611 (within RTC exchanges) or 800.822.3311
24/7 Help Desk: 0211 (within RTC exchanges) or 800.497.2151
Headquarters: 24 Main St N • Parshall, ND 58770
New Town Office: 202 College Drive • New Town, ND 58763
Watford City Office: 601 14th St SW • Watford City, ND 58854
 RTC is an equal opportunity employer and provider.



How fast is Gigabit Internet?
Visit RTC.coop/internet/speed to find out!



RTC.coop/gig
 1.888.862.3115

Not available in all areas. Other limitations may apply.

READERS' CONTEST

Congratulations to these Fall 2015 Communicator "Readers' Contest" winners. They will receive a \$10 credit on their RTC telephone bill:

- James Wiggins, Roseglen Exchange
- Harlan Skarphol, Ryder Exchange
- Ruby Westman, Max Exchange
- Cheryl Renville, Watford City Exchange
- Nels and Marion Narum, Douglas Exchange

For your chance to be entered in the drawing to win a \$10 credit on your bill, correctly answer the questions at right and include with your RTC bill. Mail to RTC, PO Box 68, Parshall, ND, 58770. Or email the answers to rtc@restel.com.

NAME **PHONE**

1. RTC E-Bill has been upgraded to a new program called _____.
2. RTC is collecting new or gently used hats, mittens, and gloves for children in need for the _____ annual Warm Hands and Warm Hearts project.
3. WatchTVEverywhere works from anywhere you have an _____ signal.

Entries must be received by January 11, 2016.